



1 S. Linn St., P.O. Box 85
Shannon, Illinois 61078
Phone 815-864-2111
Toll Free 866-864-2111
Fax 815-864-2113

211 S. Division Ave., P.O. Box 67
Polo, Illinois 61064
Phone 815-946-2777
Toll Free 866-946-2777
Fax 815-946-2774

Lake Carroll Facility
24494 E. Payne Rd.
Shannon, Illinois 61078
Phone 815-864-2125
Fax 815-864-2128

On behalf of everyone at First State Bank Shannon-Polo-Lake Carroll, our hearts go out to all those impacted by COVID-19. This, of course, includes all personally affected by the virus itself, as well as family and friends impacted by closures at work, school and other establishments.

As always, our focus is on the health and safety of our employees, customers, and communities. We acknowledge that the situation is changing rapidly. To do our part in slowing down the spread of the virus, we have decided to temporarily close all of our branch lobbies and keep drive-thru windows open. Lobby closures will go into effect today, March 17, 2020. Our drive-thru will be open during regular business hours at all three locations: Shannon, Polo, and Lake Carroll.

We are committed to remain readily available to our customers. As such, we will continue to have staff available in our branches to field calls and help with your personal or business needs during this time. We are also rolling out video/audio conferencing capabilities to offer additional contact options.

Please make use of our 24/7 self-service banking tools such as: Online Banking, Mobile App, Bill Pay and conveniently-located ATMs around the community. If you need assistance setting up online/mobile applications, please call or message us for assistance.

Simply by supporting each other, we are confident we will emerge from this stronger than before. So, keep your family and friends close, remember your neighbors, support your local businesses, and remember the faithful, rural heart of our communities always pulls us through.

Thank you for your loyalty.

Robin Saar, President
And all of us at First State Bank Shannon-Polo-Lake Carroll

www.fsbshannon-polo.com

MEMBER FDIC